

The British Heart Foundation Furniture and Electrical store in Aldershot is looking for volunteers to help out in our store. A list of some volunteer job roles can be viewed below.

Job description volunteer Telephone and Admin

Are you happy to chat on the telephone and can get by on a PC? Looking for administration or customer service experience? With support from the Aldershot Furniture shop team you will be the first point of contact for customers, helping them with any phone or online enquiries, arranging collections of donations via our local van teams and explaining our Gift Aid scheme.

This is a busy front of house role for those who like to be in the thick of it, and makes a huge difference in helping us collect donations to raise lifesaving funds.

Say hello to the team:

Funding for researchers begins at your local charity shop. Now, more than ever, we are in urgent need of volunteers to enable us to continue our life saving research and help the 7.6 million people in the UK living with heart and circulatory diseases. This wouldn't be possible without our fantastic volunteers.

Our Aldershot Furniture shop team led by Steve and Charlotte are welcoming and friendly, and love meeting people from all walks of life.

Typical tasks include:

- Dealing with phone and online enquiries, supported by the team
- Reception and front of house duties, helping around the cash desk
- Dealing with bookings and scheduling van crews to collect local people's donations
- Providing good customer service and assisting the shop team and Manager
- Acting as an ambassador for the British Heart Foundation

You get a lot from volunteering too:

- A chance to work in a friendly team, make new friends & meet a diverse group
- The feel-good factor of helping the British Heart Foundation beat heartbreak forever
- The time to develop your confidence and interpersonal skills

- The ability to gain valuable retail experience to add to your CV and learn new skills
- Flexible shifts Mon - Sunday to fit with your lifestyle around your other commitments
- Reasonable travel reimbursed in agreement with the Manager
- 25% volunteer discount on donated goods

Please note - we are unable to accept volunteers aged under 16 and we cannot accept volunteers with unspent criminal convictions or who are subject to criminal registers/orders

Here's a little bit more about us:

The BHF is working towards a world free from the fear of heart and circulatory diseases. By 2030, we want to prevent these conditions from developing and for those with existing conditions to have better, longer lives.

Job description volunteer Function Tester

Are you good with electrical items, or do you have an interest in electrical gadgets? If you want to help the environment in a voluntary role behind the scenes, this could be the position for you in our Aldershot Furniture shop. Our electrical item tester volunteers make sure all our donated electrical items are fully functional and safe for sale.

You'll receive full training which you will need to complete before starting and ongoing support from the warehouse team. You will need a basic knowledge of Health and Safety procedures and an attention to detail, but no specialist electrical knowledge is required. You will have a big impact on our mission to beat heartbreak forever, help the environment and provide affordable quality electrical items for sale.

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Typical tasks include:

- Plugging items in, turning them on and making sure all the functions work correctly!

- Following specific guidance on testing a vast range of different electrical items safely
- Cleaning donated items so they're ready for re-sale
- Some light lifting with help on hand for the heavier items and white goods
- Identifying poor quality / damaged donations for recycling
- Identifying unusual or interesting items for online selling
- Acting as an ambassador for the British Heart Foundation

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- The chance to help the British Heart Foundation beat heartbreak forever
- Develop your confidence and interpersonal skills
- Gain valuable warehouse experience to add to your CV and learn new skills
- Flexible shifts Mon - Sundays to fit with your lifestyle around your other commitments
- Reasonable travel reimbursed in agreement with the Manager
- 25% discount on donated goods for volunteers

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Job description

Are you someone who would like to stay in shape, help save the planet and raise funds to save lives this summer? Volunteering in our Aldershot furniture store warehouse for a few hours a week when you can, could be the answer!

We need warehouse operative volunteers to keep our stock moving by hand from the van to the warehouse and shop floor, and back to the van for delivery as items sell on the shop floor.

This role is physically active as it involves carrying furniture by hand but it's not just moving furniture around. There are other opportunities to help in our

warehouse, such as warehouse logistics, booking stock in and pricing, building flat-packed furniture, and testing electrical items – you can try different roles.

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Typical tasks include:

- Ensuring the warehouse is always kept in a clean, safe, and organised state
- Safely lifting and carrying (by hand) a range of furniture items, big or small – it all helps!
- Dealing with van deliveries to the shop and preparing deliveries for customers
- Building flat-pack furniture for display purposes, carrying out light furniture repairs if confident alongside the Warehouse Supervisor
- Re-stocking furniture on the shop floor as items are sold
- Acting as an ambassador for the British Heart Foundation

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- The feel-good factor of helping the British Heart Foundation beat heartbreak forever
- The time to develop your confidence and interpersonal skills
- Gain valuable warehousing experience to add to your CV and learn new skills
- Flexibility to fit with your lifestyle around your other commitments
- Reasonable travel reimbursed in agreement with the Manager
- 25% volunteer discount on donated goods

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Here's a little bit more about us:

British Heart Foundation Aldershot F&E Store (A27)
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